

# How to cancel your Skinny Account

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## Cancelling Mobile

We're sad to see you leave, and we hope to see you back again soon!

Cancelling your mobile account is very simple. We can confirm that there is no notice period with our mobile services as we're a strictly prepaid company. All you need to do is remove your debit/credit card details from your account and we will not charge you anymore. This can be done by clicking [here](#).

## Cancelling Wireless Broadband

To cancel your Wireless 4G broadband, all you need to do is remove your debit/credit card details from your account and we will not charge your account anymore. This can be done by clicking [here](#).

## Cancelling Unlimited Broadband

To cancel your unlimited broadband (ADSL, VDSL or Fibre), all you need to do is simply send us an email [here](#) and provide the details below and one of our care team members will help you get this sorted!

1. Email address
2. Physical address
3. Mobile number registered to your broadband account

4. The date you wish to cancel your service

## Cancelling Skinny Jump

To cancel your Skinny Jump broadband, all you need to do is contact your Skinny Jump partner [here](#) and they'll help you return the Jump modem.

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Online URL:

<https://support.skinny.co.nz/article/how-to-cancel-your-skinny-account-800.html>