

# Selling your Skinny Wireless Modem or acquired a pre-owned one?

Article Number: 673 | Last Updated: Wed, Aug 19, 2020 at 9:57 AM

Are you looking at selling your Skinny Wireless Modem?

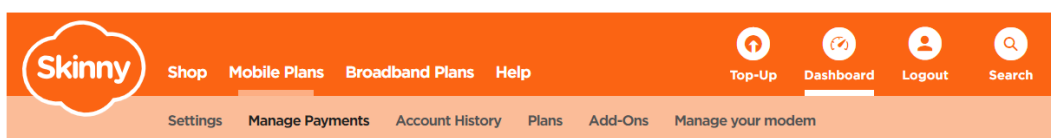
Or have you just purchased a secondhand Skinny Wireless Modem?

No problem at all! This article will provide as much information as possible for both our sellers and buyers!

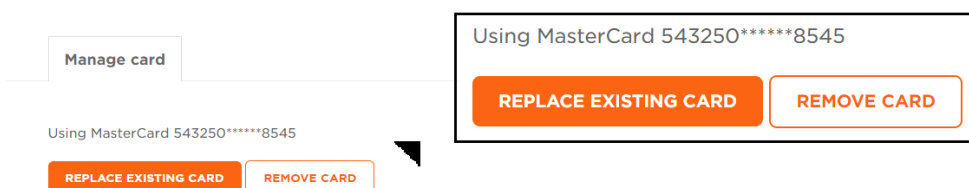
## Selling your Skinny Wireless Modem

### 1. Remove your registered debit/credit card from your Dashboard

- Log into the Skinny Dashboard
- Select the Dashboard option
- Proceed by clicking into Manage Payments
- Select Remove Card



## Manage Payments



2. Change your registered email address to the new owner's email address (if applicable)
  - Log into the Skinny Dashboard
  - Select the Dashboard option
  - Proceed by clicking into Settings and Edit Your Details
  - Enter the new owner's First Name, Last Name, and Email address and click Save Changes.
  - You can also set a new password by selecting Change Password

## Edit your details

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### About you

Please check that your details are right, and fill in any blank fields.

REQUIRED	REQUIRED	REQUIRED
<input type="text" value="First name"/>	<input type="text" value="Last name"/>	<input type="text" value="Email address"/>
This value is required.	This value is required.	This value is required.

Date of Birth

DAY	▼	MONTH	▼	YEAR	▼
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Please select which gender you identify with

PICK ONE	▼
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### Postal Address

<input type="text" value="Address 1"/>	<input type="text" value="Address 2"/>
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[What's my postcode?](#)

**SAVE CHANGES**

# Change password

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Enter current password

Enter new password

Confirm Password

Your password needs to contain at least 8 characters, one upper case and one numeric character. It cannot contain your email address.

**CHANGE PASSWORD**

### 3. Is the new owner's address eligible?

- If the address is eligible, all you'll need to do is contact us via chat (or email to Support@skinny.co.nz) regarding this move of address.
- If the address is not eligible, unfortunately, the new owner will not be able to use the modem.
- If the modem is staying at the same location as before, you won't need to do anything at all!

## 2 Are we in your area?

Pop your address in here to see if you can get Skinny Wireless 4G Broadband at your place.

**50 Cambridge Terrace, Papatoetoe, Manukau, Auckland**

Success! It looks like you should be able to get Skinny Broadband at your place. Your Skinny modem can only be used at this address. If used anywhere else, we may need to stop your service. Please also note Skinny Broadband is only for consumer customers (not businesses).

[Change Address](#)

## 2 Are we in your area?

Pop your address in here to see if you can get Skinny Wireless 4G Broadband at your place.

**50 Allens Road, Allenton, Ashburton**

Unfortunately, coverage is not at your place at the moment. Our techies are always adding coverage spots though, so please check back later and try again.

[Try again](#)

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## Buying a pre-owned Skinny Wireless Modem

1. Ensure that your address is eligible on the Address Checker
  - If your address is eligible, all you'll need to do is contact us via chat (or email to [Support@skinny.co.nz](mailto:Support@skinny.co.nz)) regarding this move of address.
  - If your address is not eligible, unfortunately, you will not be able to use the modem.
  - If the modem is staying at the same location as before, you won't need to do anything at all!

## 2 Are we in your area?

Pop your address in here to see if you can get Skinny Wireless 4G Broadband at your place.

**50 Cambridge Terrace, Papatoetoe, Manukau, Auckland**

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[Change Address](#)

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[Try again](#)

2. Ensure that your email address is registered on the Skinny Website.
  - Make sure that the previous owner has saved your email address and a generic password so you can log in and edit your own details.
  - If you're having issues with this process, please contact us via chat or send an email to us on [Support@skinny.co.nz](mailto:Support@skinny.co.nz).
  
3. Save your card details.
  - Log into the Skinny Dashboard
  - Select the Dashboard option
  - Proceed by clicking into Manage Payments
  - Select Add Card

# Manage Payments

Manage card

You currently don't have any card stored against your account, want to make things easy and add one now?

[ADD CARD](#)

Posted - Tue, Oct 9, 2018 at 10:22 AM.

Online URL:

<https://support.skinny.co.nz/article/selling-your-skinny-wireless-modem-or-acquired-a-pre-owned-one-673.html>