

Why is the 'LTE' light solid red?

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This is because your modem is picking up that it's located in an area that provides little or no 4G signal.

You will need to place the modem in a different location to get signal. Try shifting the modem around your house, place the modem near a window to maximise signal strength.

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<https://support.skinny.co.nz/article/why-is-the-lte-light-solid-red-138.html>